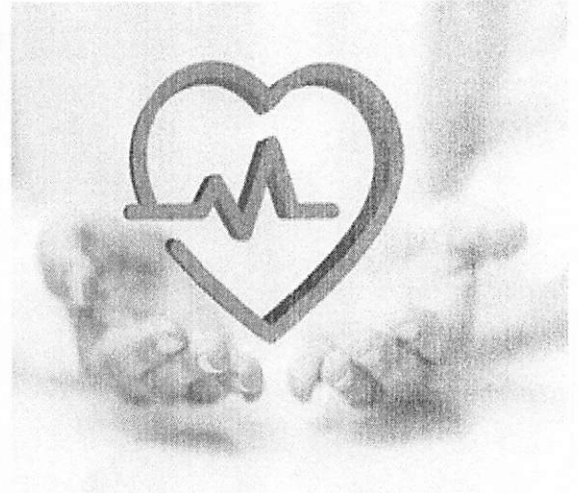
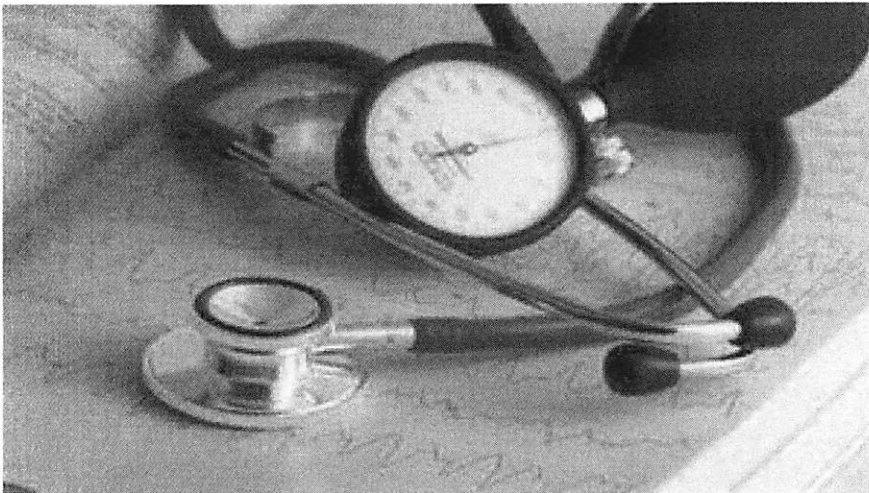


HELP US TO AVOID WASTING PRECIOUS HEALTH CARE RESOURCES

NO SHOWS
•
LATE
CANCELLATIONS



Every year, hundreds of hours of your precious health care resources are wasted by patients who do not show up for consultation appointments, tests, procedures and operations.

These resources could have been used to help you get the care you need sooner.

In order to minimize the impact this has on our patients' we have adopted a

STRICT NO-SHOW POLICY.

Consultations:

- Minimum 4 business days cancellation notice.
- Failure to provide adequate notice will incur a \$100 administration fee.
- Your appointment may not be rebooked without re-referral.

Operations, procedures, tests

- Minimum 7day cancellation notice.
- \$250 administration fee
- Your procedure may not be rebooked without re-referral.